

Cagayan Economic Zone Authority

Interactive Gaming Code Of Practice

Regulatory Compliance

All licensed operators, including their management and staff will abide by the laws and regulations governing online gaming in the Cagayan Special Economic Zone & Free Port (CSEZFP) in conjunction with relevant laws of the Republic of the Philippines.

Accountability

Licensed operators within the CSEZFP will voluntarily agree to have their systems, policies and procedures available for inspection and review by members of the regulatory board or their duly authorized representatives. Gaming systems and software applications will be required to undergo independent testing and audit by an authority recognised by the regulator.

Player Protection

All players are to be registered or hold an account. A Personal Identification Number (PIN) or password is to be established. Minors are not considered eligible to register or hold an account. Adequate controls will be implemented to prohibit minors from accessing gaming systems.

Player Privacy

All licensees will design and operate their services to afford complete privacy and confidentiality. Controls and procedures regarding the keeping of player records and information will be clearly posted.

Data Security

All Licensees will have in place controls, to detect and eliminate fraud and to protect the system and data from internal or external breach.

Advertising & Promotions

All advertising will be done in a responsible manner so as not to encourage irresponsible behavior from patrons. All promotional material will be truthful and accurate.

Dispute Resolution & Audit Trails

Detailed records of all player activity will be recorded and archived. These records will be accessible and auditable by the regulator or a duly authorized representative.

Responsible Gambling

All reasonable efforts will be made to identify and prohibit compulsive gambling. Procedures should allow the ability for players to impose betting restrictions and access their betting history. Information on counseling and help organizations should be made available.

Financial Processing

All banking and financial affairs will be conducted in accordance with generally accepted standards of recognised international banking institutions. Transaction reporting will comply with guidelines defined by the regulator.

Payment of Winnings

Adequate funding will be maintained to pay all current obligations and maintain ongoing operations. Winnings and account balances will be paid promptly on demand.

Agreement by Operator

I/We, agree to abide by, support generally and facilitate the objectives and principles of this Code of Practice.

Signed

Name

Position

Date

Witness

Signed

Name

Date